NHHIO
Moving Health Information with Confidence

December 31, 2017

The Honorable Chris Sununu, Governor
Chuck Morse, Senate President
Gene Chandler, Speaker of the House
Jeb Bradley, Chairman, Department of Health and Human Services Oversight Committee
Jeffrey A. Meyers, Commissioner, Department of Health and Human Services

Dear Governor, Legislators, and Commissioner,

In accordance with NH RSA 332-I: 10, VI, this is the annual report of the New Hampshire Health Information Organization Corporation (NHHIO), a 510(c)(3) Charitable Trust organization.

The funding provided by the Advance Interoperable Health Information Technology Services cooperative agreement allowed NHHIO to build awareness and expertise by expanding education and outreach activities, directly engaging providers and staff at the point-of-care. NHHIO supported capacity-building for multiple member organization sites by providing financial grants to mobilize internal staff to collaborate and operationalize advanced electronic care coordination activities. The program enhanced adoption of Direct Secure Messaging and clinical alerting, as well as increased adoption, interoperable exchange, and the integration of relevant data from external sources.

The widespread adoption of electronic health records in the state, and the continued financial support of the Centers for Medicare and Medicaid Incentive Programs have helped drive the provider community to expand their capabilities to exchange Protected Health Information (PHI) in an electronic format. The increase in marketplace vendors following a national framework of interoperability has allowed greater access, and decreased costs to many of our providers, improving the security and auditability when transmitting PHI.

Effective December 31, 2017 NHHIO has terminated its contract with Orion Health, and no longer provides technical services. All member organizations have been moved to a new product for webmail services, or to other Health Information Service Provider (HISP) vendors for connectivity. All connections to the Department of Public Health have been converted to alternative methods of data transmission.

As NHHIO moves into 2018, the members of the Board are collaborating with the University of New Hampshire Institute for Health Practice and Policy to help support the future expansion and adoption of health information technology, and take the next steps forward in the evolution of health care delivery in the Granite State.

Respectfully submitted,

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